



# Manatee Healthcare System

Manatee Memorial Hospital

Manatee Diagnostic Center

Lakewood Ranch Medical Center

Manatee Physician Alliance

*Serving Bradenton, Lakewood Ranch,  
Sarasota and the Surrounding Areas*

## 2020 Community Profile



Lakewood Ranch  
Medical Center



Manatee  
Memorial Hospital



Manatee  
Physician Alliance



# From the CEO



Welcome to Manatee Healthcare System, an integrated system of care composed of hospitals Manatee Memorial Hospital and Lakewood Ranch Medical Center. Also included in the system are ER at Fruitville, an extension of Lakewood Ranch Medical Center, Manatee Diagnostic Center's four outpatient locations and Manatee Physician Alliance, comprised of physician practices and urgent care centers. We're proud to serve our friends and neighbors in Bradenton, Parrish, Lakewood Ranch, Sarasota and surrounding communities.

In early 2020, as most of the country shutdown due to the novel COVID-19 pandemic, the Manatee Healthcare System continued to be here for our community, providing safe, quality critical, surgical and labor and delivery care to our patients as well as telemedicine. Now, the system continues to provide telemedicine and is also fully open for all in-person care with extensive and recommended precautions in place to help keep everyone safe.

Manatee Memorial Hospital has served the residents of Manatee and surrounding counties for over 67 years. The hospital continues to add services and renovations to our campus, to accommodate our growing community. A new Emergency Care Center opened in December 2018 and the first Interventional Radiology Suite with biplane in Manatee County, opened in January 2019 that supports advanced stroke care, vascular diseases and other medical conditions. This year our Breast Care Center received the National Accreditation Program for Breast Centers (NAPBC), first in Manatee and Sarasota Counties; our Stroke and Cerebrovascular Center, received the Healthcare Facilities Accreditation Program (HFAP) Certification for Comprehensive Stroke and our Robotic Surgery achieved accreditation as a Center of Excellence in Robotic Surgery from Surgical Review Corporation (SRC).

Lakewood Ranch Medical Center continues to expand its services and facilities. The hospital's three million dollar Women's Center expansion project was completed in early 2021. Enhancements include spacious and private labor, delivery and postpartum rooms with extra space for extended family. Customizable lighting controls, upgraded finishes, large televisions and a newly designed reception area. The hospital is also the first in our area to offer a Birth Designer program to help new parents navigate the pregnancy and labor and delivery experience and create a personalized birth plan of their choice.

ER at Fruitville, an extension of Lakewood Ranch Medical Center, is another advancement for the hospital and opened in late 2020. This is a freestanding emergency department, offering 24-7 care for all ages. For the first time ever, residents located on the east side of Interstate 75 in Sarasota will have easy access to quick, full-service emergency care close to home. In addition to emergency care for minor and major conditions, ER at Fruitville offers a full-service laboratory, X-rays, CT and ultrasound services.

This year also saw the expansion of interventional radiology services at Lakewood Ranch Medical Center, offering greater minimally invasive options for the treatment of cardiac, stroke, cancer and other conditons.

Manatee Diagnostic Center offers advanced 3D mammography services in three of its locations and has added new equipment. Manatee Physician Alliance continues to grow, adding new physicians and services, including obstetricians and gynecologists and a new primary practice location in Bradenton.

Manatee Healthcare System's 2,489 employees are dedicated to providing a positive experience with the highest-quality medical care possible. Many give of their time and expertise to support several non-profit agencies and generously donate money to support our community needs.

I am very proud of our employees who make significant strides and advances in care every day in a compassionate and professional atmosphere. I invite you to take some time to discover the services provided by the hospitals, diagnostic centers, physician practices and urgent care centers that are all a part of our growing healthcare system.

Thank you for placing your trust in the people who are the Manatee Healthcare System.

**Kevin DiLallo, FACHE**  
Chief Executive Officer  
Manatee Healthcare System  
Group Vice President Florida Region, Acute Care Division

# Manatee Healthcare System

## Our Mission and Vision

Our mission at Manatee Healthcare System is to provide superior quality healthcare services that patients recommend to families and friends, physicians prefer for their patients, purchasers select for their clients, employees are proud of and investors seek for long-term results.

We will realize this vision through commitment to the following principles: service excellence, continuous improvement in measurable ways, employee development, ethical and fair treatment for all, teamwork, compassion and innovation in service delivery.

## Overview of System

The Manatee Healthcare System is comprised of two acute care hospitals, including Manatee Memorial Hospital in Bradenton and Lakewood Ranch Medical Center in Lakewood Ranch. Beyond the hospital campuses, the System operates ER at Fruitville, an extension of Lakewood Ranch Medical Center, and Manatee Diagnostic Center, a freestanding outpatient imaging center with four locations. The System also includes the urgent care centers Manatee Urgent Care and ER at Fruitville.

The Manatee Healthcare System is also affiliated with more than 13 freestanding primary care, specialty clinics and urgent care centers under the Manatee Physician Alliance.

The Manatee Healthcare System offers residents of Bradenton, Lakewood Ranch, Sarasota and surrounding areas a wide range of medical services including cardiac care/cardiovascular medicine, emergency medicine, surgery, orthopedic care, wound care and inpatient and outpatient rehabilitation services. 3D digital mammography is available at three Manatee Diagnostic Center locations as well as at the Breast Health Center at Lakewood Ranch Medical Center.

Labor and delivery services are available at both hospitals. Manatee Memorial Hospital offers the only Level II Neonatal Intensive Care Unit in the area for babies requiring a more intensive level of care. Manatee Memorial Hospital also offers the only program in the area for outpatient pediatric therapy services.

## Hospital History

Located off U.S. 301 and 41, Manatee Memorial Hospital was founded as Manatee Veterans Hospital in 1953 with 100 licensed beds. Ten years later, the hospital was renamed Manatee Memorial Hospital. In 1995, Manatee Memorial Hospital was acquired by Universal Health Services, Inc. Construction was completed in 2007 on a \$51 million four-story wing that faces the Manatee River and includes an intensive care unit and surgical centers. In 2018, the hospital added a new 46,900 square foot Emergency Care Center.

Manatee Memorial Hospital has a long history of offering advanced healthcare services in a caring and compassionate environment. Today the range of medical services includes around-the clock emergency services for all ages, cardiac care/cardiovascular medicine, stroke services, including biplane interventional radiology, surgery services, including robotic-assisted surgery with the da Vinci Surgical System, weight-loss services, orthopedic services, outpatient and inpatient radiology and rehabilitation, respiratory care, sleep and oncology, wound care and women's and children's services.

Ever since Lakewood Ranch Medical Center opened its doors in the town center of the master-planned Lakewood Ranch community, the 120-bed facility has been the hospital of choice for many families in Manatee and Sarasota Counties. Located off of I-75 and University Parkway, the hospital has grown to meet the needs of the surrounding communities. The hospital provides comprehensive emergency treatment around-the-clock for all ages and most recently opened the freestanding emergency department ER at Fruitville in Sarasota. Multiple specialty service offerings include an Orthopedic Spine and Joint Center, Robotic Surgery, Sleep Center, Center for Wound Healing and Hyperbaric Medicine and inpatient and outpatient radiology services.

The Manatee Healthcare System is owned and operated by a subsidiary of UHS, Inc., one of the nation's largest hospital companies, operating through its subsidiaries, behavioral health facilities, acute care hospitals and ambulatory centers throughout the United States, Puerto Rico and the United Kingdom. Both hospitals are also accredited by The Joint Commission and have earned the Gold Seal of approval, which is a nationally recognized symbol of quality that shows a hospital's commitment to meeting rigorous performance standards.



# Manatee Healthcare System

Manatee Memorial Hospital

Manatee Diagnostic Center

Lakewood Ranch Medical Center

Manatee Physician Alliance

## Boosts Local Economy

In addition to a significant impact on the healthcare of the community, Manatee Healthcare System provides a boost to the local economy through a wide range of job opportunities. In 2018, the system continued to meet the needs of the community:

### Patient Medical Care\*

Admissions: ..... **24,523**

Births ..... **2,273**

Emergency Visits: ..... **111,120**

#### Surgeries:

Inpatient Surgeries: ..... **10,849**

Outpatient Surgeries: ..... **11,448**

#### Specific Procedures:

Robotic Surgeries: ..... **843**

Open Heart/Structural Heart Procedures..... **515**

Spinal Surgeries: ..... **278**

Heart Catheterization ..... **5,848**

Total Joint Replacements: ..... **1,303**



### The System Family\*

Total Employees: ..... **2,437**

Total Physicians on Staff: ..... **1,030**



### Financial Impact\*

Salaries and benefits: ..... **\$157.2 million**

Capital Investment: ..... **\$49.4 million**

Uncompensated Care:..... **\$337.7 million**

Local/State Taxes Paid:..... **\$9.5 million**

\*Combined figures from Manatee Memorial Hospital and Lakewood Ranch Medical Center.

## Comprehensive Healthcare Services\*

- Bariatric Surgery\*\*
- Breast Health
  - 3D Mammography
  - 3D Stereotactic Biopsies
  - Wireless Localizations (Savi Scout)
  - Whole Breast Ultrasound
- Bone Density Studies (DXA)
- Cardiac Catheterization Labs
- Cardiac Surgery
- Cardiovascular Surgery
- Cardiovascular Intensive Care Unit
- Clinical Laboratory
- Coronary Interventions
- Critical Care Medicine
- Diabetes Services
- Direct Access/Admit
- EEG/EKG/EMG Lab
- Emergency Medicine
- Family Medicine
- Gastroenterology/
- Endoscopy Lab
- General Surgery
- Genetic Testing
- Geriatrics
- Gynecology
- Hematology/Blood Treatment
- Hemodialysis
- Hyperbaric Medicine
- Imaging/Radiology/X-ray
- Infectious Disease
- Internal Medicine
- Interventional Radiology
- Magnetic resonance imaging (MRI/MRA), including breast and musculoskeletal imaging
- Maternity Services
- Minimally Invasive Surgery
- MRI (including Breast and Prostate)
- Neonatology
- Nephrology
- Neonatal Intensive
- Care – Level II
- Neurology
- Neurosurgery
- Nuclear Medicine
- Obstetrics
- Oncology
- Ophthalmology
- Orthopedic Surgery
- Otolaryngology
- Pathology
- Pediatric Center
- Pharmacy Services
- Physical Therapy
- Pulmonology
- Rehabilitation Services (Inpatient and Outpatient)
- Respiratory Care
- Rheumatology
- Robotic Surgery\*\*
- Sleep Lab
- Spine Surgery
- Surgical Services, Inpatient and Outpatient
- Stroke and Cerebrovascular
- Telemetry
- Therapeutic Hypothermia
- Thoracic Surgery
- Ultrasound
  - Vascular Ultrasound
  - Diagnostic and Therapeutic Ultrasound
- Urology
- Vascular Surgery
- Women's Surgery
- Wound Care and Hyperbaric Treatment

\*Subject to change.



# Committed to Our Employees

At Manatee Healthcare System we believe our employees are the heart of this organization. Our highly skilled and compassionate employees are able to provide safe quality patient care within each of their areas of expertise. That is why we are committed to support the employees in career advancement through our internal “Grow Your Own” program and internal online education. Our employees are the reason we are accredited in many of our product lines.

## Advancement within Manatee Healthcare System

We are committed to retaining the highest quality staff and providing a work environment that fits their skills and interests. We work with employees to provide internal growth and development within the company. We are proud of our success stories and our practice to promote from within.

## Education and Training

Manatee Healthcare System programs provide continuing education for healthcare professionals and foundation scholarships for students in the community. This includes affiliation with local and online colleges and universities, many of which offer reduced tuition.

In addition, the Manatee Healthcare System partners with area universities and colleges to provide clinical rotations for nursing and therapy students and other healthcare professionals. Tuition reimbursement is provided by the hospital for job-related and job-readiness courses at local colleges, universities that are CHEA accredited.

## Continuing Education Benefits

We are committed to provide almost \$100,000 in tuition benefits to employees through our continuing education assistance. We provide internal online ‘prep’ classes for specialty certifications in most patient care areas, free of charge, and our LMS system provides certain continuing education units for employee license renewal, free of charge.

## Healthcare System Rewards Nurses

The DAISY Award is a nationwide program that rewards and celebrates the extraordinary clinical skill and compassionate care given by nurses every day. Manatee Memorial Hospital and Lakewood Ranch Medical Center are proud to be DAISY Award Hospital Partners. Each hospital selects outstanding registered nurses every month, based on their consistent demonstration of service excellence. The nurses that are selected are nominated by patients and/or their families for the outstanding care they provide.

## Healthcare System Charity

The following is a list of organizations to which the health system and Manatee Memorial Foundation Inc. have contributed:

American Heart and Stroke Association®	Junior League of Manatee County	Sarasota Chamber of Commerce
	Just for Girls	Sarasota County Medical Society
American Cancer Society®	Juvenile Diabetes	Sarasota Medical Alliance Foundation
American Heart Association®	Kids Against Hunger	SMART
American Stroke Association®	Lakewood Ranch Business Alliance	Southeastern Guide Dogs
Art Center of Manatee County	Lakewood Ranch Community & Activities	St. Joseph’s Food Pantry
Big Brothers, Big Sisters	Lakewood Ranch Community Fund	State College of Florida Foundation
Braden River Soccer Club	Lakewood Ranch High School	Step Up Suncoast
Boys & Girls Club of Manatee County	Lakewood Ranch Rotary Club	Sunshine State Foundation
Care Net Manasota	Library Foundation	Take Stock in Children
Children's Miracle Network - FL	Manatee Chamber of Commerce	The Haven
Early Learning Coalition of Manatee County	Manatee Community Foundation	Turning Points
East Manatee Fire Fighter's Benevolent Association	Manatee County Humane Society	University of South Florida, Sarasota/Manatee Foundation
Easter Seals	Manatee County Medical Society	United Way of Manatee County®
Entre Nous Scholarship Fund	Manatee County Veteran’s Council	We Care Manatee
Feeding Empty Little Tummies	Manatee Education Foundation	Women’s Resource Center
Florida Department of Health - Manatee County	Manatee/Sarasota Commission on the Status of Women	YMCA Lakewood Ranch
Food Bank of Manatee County	Manasota SOLVE	Young Life
Foundation for Cancer Research	March of Dimes®	
Foundation for Dreams	Meals on Wheels Plus of Manatee	
Golden Herald Awards	Our Daily Bread	
Guardian Angels of S.W. Florida	Pace Center for Girls, Inc.	
Habitat for Humanity	Pack a Sack	
Hernando De Soto Historical Society	Parenting Matters	
Hope Family Services	Parrish Arts Council	
	Premier Sports	



**Manatee Memorial Hospital**  
600,400 Square Feet  
295 Beds  
12 OR Suites  
12 Labor-Delivery-Recovery  
Postpartum Suites

## Manatee Memorial Hospital Speciality Services

### Rehabilitation and Sports Medicine Center

A Service of Manatee Memorial Hospital

8770 East State Road 70 | Bradenton, FL 34202  
Off State Road 70 in the Ranch Lake Plaza

Outpatient physical therapy services are available at Manatee Memorial Hospital's Rehabilitation and Sports Medicine Center. Highly trained physical therapists perform thorough evaluations and develop tailored treatment plans to help meet patients' individual goals. Treatment sessions are one-on-one and focus on hands-on treatment, manual techniques and exercises to help patients move better and reduce pain. Common conditions treated at the center include: neck and back pain, upper and lower extremity pain, post-surgical conditions, sports Injuries, work related Injuries, fall prevention, lymphedema and neurological conditions. For more information please call 941.745.7559 or visit [manateememorial.com](http://manateememorial.com) and select Rehabilitation Services.

### Emergency Care Center

Manatee Memorial Hospital's new Emergency Care Center opened in December 2018 and doubled the size of our previous ER space. The Emergency Room plays an essential role in caring for the urgent health needs of our growing metropolitan area, treating more than 80,000 children and adult patients each year.

### Manatee Heart and Vascular Center

Manatee Heart and Vascular Center staff provides an individualized approach to heart care. Our patients receive assessment, diagnosis, planning, intervention and evaluation of their specific cardiac care needs. Cardiologists and Cardiothoracic Surgeons coordinate care with other members of the healthcare team, including the surgery and emergency departments, to help put patients on the road to recovery. *Our cardiac program has received accreditation as a Chest Pain Center with PCI and Resuscitation from the American College of Cardiology; accreditation in Adult Transthoracic Echocardiography and Adult Transesophageal Echocardiography by the Intersocietal Accreditation Commission; and received the Mission Lifeline STEMI Receiving Center, Gold Performance American Heart Association recognition. We have also received the Transcatheter Valve Certification by the American College of Cardiology and Platinum Performance Achievement Award for Chest Pain, MI Registry, National Cardiovascular Data Registry/American College of Cardiology.*

### The Structural Heart Program

The Structural Heart Program at Manatee Memorial Hospital features a team of physicians specially trained in echocardiography, interventional cardiology and electrophysiology, along with cardiothoracic surgeons, nurse practitioners, program coordinators and navigators, who are dedicated to the health of your heart and vascular system. The clinical staff focuses on treating aortic stenosis, stroke and bleeding risks associated with atrial fibrillation. Advanced therapies offered at the program include Surgical Valve Repair or Replacement, MitraClip® for mitral regurgitation, the WATCHMAN,™ Left Atrial Appendage Closure (LAAC) Implant for non-valvular atrial fibrillation and transcatheter aortic valve replacement (TAVR) for symptomatic aortic stenosis. Manatee Memorial Hospital became the first hospital in the State of Florida to achieve 500 Watchman cardiac procedures in 2020.

### Surgery

From treating digestive disorders to cancer, the team at Manatee Memorial Hospital's Surgery Center has a wide range of experience using advanced tools and techniques, and has received national recognition. When appropriate, minimally invasive surgical techniques offer shorter hospital stays, quicker recovery periods and a faster return to daily activities.\* Manatee Memorial Hospital was the first in Manatee County to offer robotic-assisted surgery using the da Vinci® Surgical System. Surgeries include, but are not limited to general surgery, cardiac surgery, urologic and gynecologic procedures, plastic and reconstructive surgery, advanced laparoscopic procedures for gastroesophageal reflux disease, orthopedic, neurologic, spine and weight-loss procedures. Our Robotic Surgery program achieved accreditation as a Center of Excellence in Robotic Surgery from the Surgical Review Corporation (SRC).

### Surgical Weight Loss Program\*

Our robotic surgery program achieved accreditation as a Center of Excellence in Robotic Surgery from the Surgical Review Corporation (SRC). Manatee Memorial Hospital's Surgical Weight Loss Program offers surgical and non-surgical weight-loss options for those seriously overweight to get the long-term weight-loss help they need. *Our program is accredited as a comprehensive center from the Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program.*

### The Stroke and Cerebrovascular Center

The center received the Healthcare Facilities Accreditation Program (HFAP) Certification for Comprehensive Stroke and has received the American Heart Association/American Stroke Association's Get With The Guidelines - Stroke Gold Plus Quality Achievement Award for 10-years and additionally received the association's Target: Stroke<sup>SM</sup> Elite Honor Roll award for the fourth year.

### Orthopedic and Spine Surgery

The Center for Orthopedic and Spine Surgery at Manatee Memorial Hospital offers a comprehensive range of services, including foot and ankle surgeries, hip, knee, shoulder and spine surgeries, sports medicine and joint replacement. Manatee Memorial's multidisciplinary team includes specially trained physicians, nurses, physical and occupational therapists, case managers and an orthopedic nurse navigator. *The Center is certified for Hip and Knee Replacement through The Joint Commission.*

### Lung Institute

The Lung Institute at Manatee Memorial Hospital has a dedicated multi-disciplinary team of physicians and healthcare professionals including a dedicated nurse navigator who work together to determine the best course of action for people who are diagnosed with lung cancer. *The institute is designated as a Lung Cancer Screening Center and is part of the Lung Cancer Screening Registry by the American College of Radiology and is a Screening Center of Excellence by the Lung Cancer Alliance.*

### Interventional Radiology

Manatee Memorial Hospital is the first hospital in Manatee County to offer a biplane room for stroke patients with Thrombectomy Technology and an Interventional Radiology Suite that is used to treat blockages inside arteries and veins, block off blood vessels that nourish tumors, destroy malignant tumors, using focused heat and freezing, drain blocked organ systems, such as the liver, gallbladder and kidney, and perform biopsies that would otherwise require surgical exploration.

\*Individual results may vary. There are risks associated with any surgical procedure. Talk with your doctor about these risks to find out if minimally invasive surgery is right for you.



# Specialty Services at Manatee Memorial Hospital (continued)

## Manatee Memorial's Outpatient Imaging Center

Manatee Memorial's Outpatient Imaging Center offers inpatients and outpatients advanced, comprehensive diagnostic and interventional services, delivered by highly trained radiologists and technologists in a bright, cheerful, convenient location next to the hospital. The Outpatient Imaging Center at Manatee Memorial provides the following services:

- Multi-slice computed tomography (CT and CTA)
- Low-dose lung cancer screening
- Cardiac CTA and calcium scoring
- Magnetic resonance imaging (MRI-MRA), including breast and musculoskeletal imaging
- Bone density testing
- Ultrasound (including general, breast imaging, vascular and OB)
- Nuclear medicine
- X-rays – digital radiography
- Fluoroscopy
- Interventional breast, radiology and special procedures
- Vascular imaging

*Our center has received the American College of Radiology's accreditation's for Breast Magnetic Resonance Imaging; Breast Ultrasound; Stereotactic Breast Biopsy; CT Adult – Head, Neck Chest, Abdomen; CT Pediatric – Head, Neck Chest, Abdomen; MRI Head, Spine, Body, Musculoskeletal; Nuclear Medicine – Planar, SPECT, Cardiology Accredited Facility; Ultrasound General – OB first Trimester, Gynecological, General.*

## Women's Services

Manatee Memorial Hospital has had a longstanding and continuing commitment to our community and provides excellent healthcare for women at each stage of their lives. We emphasize the importance of regular medical evaluation for women of all ages and life stages and encourage you to visit your physician regularly. Our services include labor and delivery, a Level II Neonatal Intensive Care Unit (NICU), MOM/ Baby Unit, breast care, inpatient and outpatient lactation consultants, support and classes, support and education.

## Manatee Memorial's Breast Care Center

Manatee Memorial Hospital's Breast Care Center offers patients a full spectrum of breast care services, including screening and diagnostic 3-D mammography through Manatee Diagnostic Center locations. Breast ultrasound, breast MRI, stereotactic biopsy, ultrasound-guided breast biopsy, MRI- guided breast biopsy, nurse navigation, and a full range of surgical options for breast cancer are also available.

*The National Accreditation Program for Breast Centers, a quality program of the American College of Surgeons, has granted a Three-Year Accreditation to the Manatee Memorial Hospital's Breast Care Center, 2020.*

## The Wound Care and Hyperbaric Treatment Program

The Wound Care and Hyperbaric Treatment Program at Manatee Memorial Hospital provides specialized treatment for non-healing wounds associated with arterial and venous insufficiencies, diabetes, immobility and many other chronic conditions. The program provides advanced treatments including specialty wound dressings, cellular and tissue based products, compression therapy, negative pressure wound therapy, and hyperbaric oxygen therapy. *For the seventh consecutive year, our program has received the Clinical Service Center of Distinction and Center of Excellence Award for Wound Care from Healogics, Inc.*

# Commitment to Quality Care and Patient Care - Manatee Memorial Hospital

**Manatee Memorial Hospital** is regularly recognized for our commitment to quality and safety, exceptional advanced care, and leading outcomes. We achieve a high level of performance through teamwork and a culture of safety and continuous improvement.

Manatee Memorial Hospital uses the ultraviolet R-D Rapid Disinfectant UVC Light System. This system enhances patient safety by destroying deadly pathogens, such as *Clostridium difficile* (C.diff ), that can cause healthcare associated infections (HAI). The system is a rapid, safe and effective method for the advanced cleaning of healthcare facilities.

The hospital participates in many national quality and patient safety initiatives, which include but are not limited to:

## Centers for Medicare & Medicaid Services

- Inpatient Quality Reporting Program
- Hospital Outpatient Quality Reporting Program

## The Joint Commission

- National Patient Safety Goals
- Total Hip and Knee Certification

## State and National Databases and Registries

- The Stroke and Cerebrovascular Center received the Healthcare Facilities Accreditation Program (HFAP) Certification for Comprehensive Stroke.
- Multiple initiatives geared toward obtaining CMS 5 Star Rating and Leapfrog "A" Hospital Safety Grade.
- Accredited Chest Pain Center
- Society for Thoracic Surgery National Database (STS)
- Society of Thoracic Surgeons/American College of Cardiology Transcatheter Valve National Cardiovascular Data Registry
- Florida Department of Health Acute Care
- Trauma Registry
- General Radiology Improvement Database

- Dose Index Registry
- Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program
- National Healthcare Safety Network
- Florida Cancer Data Systems Cancer Registry
- Leapfrog
- National Quality Forum (NQF)
- Association for Healthcare Research and Quality (AHRQ)
- Press Ganey
- Institute for Healthcare Improvement (IHI)

Additional projects are underway at Manatee Memorial Hospital that support the delivery of evidence-based care, resulting in better clinical outcomes for patients. Some examples include:

- Hospital-wide focuses on Zero Harm. All potential harm events are reviewed in great detail to identify trends and correct practices. We have seen a significant decrease in many types of harm events, such as HAIs.
- Increased focus on Bedside Shift Report, Hourly Rounding, and Nurse Rounding to facilitate better patient care and improved patient and staff satisfaction.
- Executive Leader Daily Huddles and twice daily Unit Huddles to review any patient safety concerns and discuss actions to mitigate harm.
- Active involvement of both our Board of Governors and Medical Executive Committee in quality and patient safety through the annual adoption of Hospital AIMS. Every year, our progress on past AIMS is evaluated, as well as new identified trends within the hospital or healthcare in general. After this analysis, the AIMS are set for the coming year and compliance on each AIM is monitored and reported monthly with initiatives to improve outcomes.



Manatee Memorial Hospital Leadership



**Kevin DiLallo**  
Chief Executive Officer  
Group Vice President  
Florida Region



**Joseph Hwang**  
Chief Operating Officer



**Gary Whittington**  
Chief Financial Officer



**Gerri DeStefano, MS/  
HSA, RN**  
Chief Nursing Officer



**Philip Reber**  
Associate Administrator

Manatee Memorial Hospital Board of Governors



**Hugh Miller**  
Chairman



**Mark Goodson**  
Vice Chair



**Kevin DiLallo**  
Chief Executive Officer  
Group Vice President  
Florida Region



**Stacey South, MD**  
Chief of Staff



**Jennifer Bencie, MD**



**State Senator Jim Boyd**



**Catherine Cooper, DO**



**Joseph Ganey, Jr., MD**



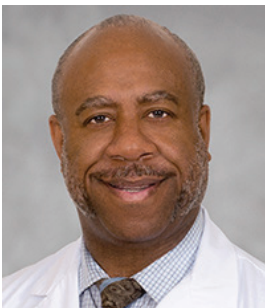
**Caleb Grimes, Esq.**



**Austin Hill, MD**



**Thomas Morrish, MD**



**Melvin Price, DPM**



**Carol Probstfeld, Ed. D**

Manatee Memorial Hospital Medical Staff Leadership



**Stacey South, MD**  
Chief of Staff



**Jeffrey Rothfeld, MD**  
Vice Chief of Staff



**Brian Hoban, MD**  
Secretary



**Michele LeMay, MD**  
Treasurer



**Jennifer Bala, MD**  
Chief of Medicine



**John Hansill, MD**  
Chief of Surgery



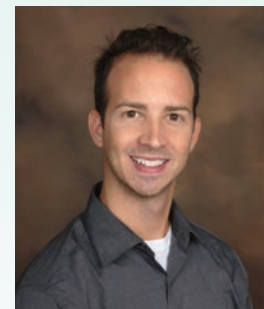
**Teresa Rawe, DO**  
Chief of Clinical Services



**Ralph Gonzalez, MD**  
Immediate Past Chief



**Bryan Allen, MD**  
Member-at-Large



**Sean Nonnemaker, DO**  
Member-at-Large



**Matthew Stemer, MD**  
Member-at-Large



# Milestones Including Facility Growth and Renovations

## Manatee Memorial Hospital has a number of milestones to celebrate over the past year:

- Became the first hospital in Manatee County to offer a biplane room for stroke patients and Interventional Radiology Suite that is used to treat blockages inside arteries and veins, block off blood vessels that nourish tumors, destroy malignant tumors using focused heat and freezing, drain blocked organ systems such as the liver, gallbladder and kidney, and perform biopsies that would otherwise require surgical exploration.
- Outpatient Pediatric Therapy Program was added to our service lines in January, 2019.
- Relocation of Physical Medicine Department to the previous Emergency Care Center waiting room, providing closer parking to patients.
- Rehabilitation and Sports Medicine New Location
- Inpatient Pharmacy relocated from the hospital's ground floor to first floor
- GME Lecture Hall created for resident program
- New Discharge Bay to help make discharging quicker for patients
- Cath Lab upgraded equipment
- New CT machine in the Emergency Care Center
- Received a second daVinci® XI Robot

## Manatee Diagnostic Center

- Implemented Online payment options
- Offered extended hours, including Saturdays at Riverside
- Completed successful surveys - The Joint Commission, MQSA, Fire Department, CMS, Safety Survey, Corporate
- New Equipment
- MRI - Riverside location
- Logiq E10 Ultrasound - all locations
- ABUS Whole Breast Ultrasound - Riverside
- 3D Mammogram is now available at Riverside, Pointe West and Parrish locations
- MRI prostate
- NM Camera and Digital X-ray - Riverside

*\*American College of Cardiology (ACC) Accreditation Services, formerly the Society of Cardiovascular Patient Care*



# Community Impact Summary of Manatee Memorial Hospital

## Graduate Medical Education

Manatee Memorial Hospital offers three accredited residency training programs. The Family Medicine (FM) and Internal Medicine (IM) programs are both three year post-doctoral programs, while the Pharmacy Residency is a one year program. The FM and IM programs prepare physician residents to care for their patients in the office and through any hospitalizations. While both programs provide primary care for patients in the outpatient and acute care setting, FM residents also care for children. The Pharmacy Residency training program prepares licensed pharmacists to provide exceptional direct patient care in the acute inpatient setting.

## Manatee Memorial Medical Group

Is a Primary Care Practice staffed by our Internal Medicine Residents and Teaching Faculty. The hours of operation are Monday thru Friday from 8am to 5pm. Our nursing staff is fluent in Spanish. Please call 941-708-8199 to schedule an appointment. Our office is located in the Medical Office Building at, 250 2nd Street East, Suite 4-G (4th Floor), Bradenton, FL 34208. Complimentary valet parking is available.



Family Medicine Residents



Internal Medicine Residents



Pharmacy Residents

Please note that these photos were taken in 2019, prior to required masks.



# Community Impact Summary of Manatee Memorial Hospital

# Manatee Memorial Foundation

The Manatee Memorial Foundation, Inc. is a 501(c)(3) non-profit organization established in 1992 to support health-related needs of the Manatee County community. The Foundation's major emphasis is on the healthcare needs within our community and scholarships for medical education. The Foundation receives funding through donors, events and several hospital operations including the Manatee Memorial Foundation, Inc. Thrift Shop at 4517 Manatee Avenue West and the Shoppe on the River gift shop located in the lobby of the hospital

The Manatee Memorial Foundation, Inc. offers grant funding to community organizations for health-related programs within Manatee County. In addition to \$40,000 for medical scholarships given to students attending local universities, local community organizations were recipients of monetary awards from the Manatee Memorial Foundation Inc. Auxiliary, totaling \$240,000.

## Manatee Memorial Women's Action Committee

The objective of the Women's Action Committee (WAC) of Manatee Memorial Hospital is to identify and address the health needs of women, children and families within the community. The WAC, which comprises of 40 community and staff members, supports and assists Manatee Memorial regarding outreach programs and services related to women, children, and families.

## Sustainability

**Manatee Memorial Hospital's** Maintenance/Engineering Department has joined forces with Purgenix, Inc., to install the latest technology of Ultraviolet Germicidal Irradiation (UVGI) in our new and existing air handlers. This ultraviolet design not only eliminates airborne pathogens within air handling systems, but greatly reduces potential bacteria colonization and organic overgrowth in HVAC coils that also significantly improves energy efficiency. The main benefit of this technology is the reduction in bacterial, viral, fungal concentrations

in the air, decreasing surface contamination and potentially decreasing nosocomial infections. This project will continue over the next three to five years until all air handlers have been fitted with this technology. Lakewood Ranch Medical Center will also be adding this technology this year.

Manatee Memorial Hospital has also implemented a recycling program with containers throughout the campus to help reduce the volume of trash generated by staff and visitors.

## Hospital's Recognitions: Accreditations and Awards

*Manatee Memorial Hospital is proud of the following accomplishments:*

- The Joint Commission Gold Seal of Approval
  - Transcatheter Valve Certification, American College of Cardiology 2021
  - Blue Distinction Centers for Bariatric Surgery Designation, Blue Cross, and Blue Shield Association, 2021, three years in a row
  - Center of Excellence in Robotic Surgery by Surgical Review Corporation (SRC), 2020
  - Comprehensive Stroke Certification by Healthcare Facilities Accreditation Program (HFAP), 2020
  - Get With the Guidelines® Stroke Gold Plus Quality Achievement Award, 12 years in a row and Target: Stroke Honor Roll Elite Plus, four years in a row, American Heart Association®/American Stroke Association®, 2020
  - Mission: Lifeline® STEMI Receiving Center Gold Quality Achievement Award, American Heart Association, 2020 – sixth year in a row
  - Advanced Primary Stroke Center Certification, American Heart Association/American Stroke Association
  - American College of Cardiology NCDR Chest Pain - MI Registry Platinum Award, 2020, second year
  - Accredited Chest Pain Center with PCI and Resuscitation from American College of Cardiology
  - Accredited in Adult Transthoracic Echocardiography by the Intersocietal Accreditation Commission
  - Accredited in Adult Transesophageal Echocardiography by the Intersocietal Accreditation Commission
  - The Workplace Partnership for Life Program, Platinum Level, 2020, sixth year
  - Aetna Institute of Quality® Bariatric Surgery Facility
  - Accreditation as a comprehensive center from the Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program (MBSAQIP®)
  - Certification for Hip and Knee Replacement, The Joint Commission
  - Designated Lung Cancer Screening Center, American College of Radiology
  - Screening Center of Excellence by the Lung Cancer Alliance
  - Oncology/Cancer Program is accredited by the American College of Surgeons Commission on Cancer
  - Laboratory Accreditation, College of American Pathologists
  - Blood Gas Laboratory Accreditation, College of American Pathologists
  - Breast Care Center Accreditation from the National Accreditation Program for Breast Centers
  - Breast Imaging Center of Excellence, American College of Radiology
  - Breast Magnetic Resonance Imaging Accredited Facility, ACR
  - Stereotactic Breast Biopsy Accredited Facility, ACR
  - Breast Ultrasound Accredited Facility, ACR
  - CT Adult – Head, Neck Chest, Abdomen Accredited Facility, ACR
  - CT Pediatric– Head, Neck Chest, Abdomen Accredited Facility, ACR
  - Mammography Accredited Facility, ACR
  - MRI Head, Spine, Body, Musculoskeletal, MRA Accredited Facility, ACR
  - Nuclear Medicine Accredited Facility, ACR
  - Ultrasound Accredited Facility, ACR
- 








\*American College of Cardiology (ACC) Accreditation Services, formerly the Society of Cardiovascular Patient Care

2020 Community Profile | 17





## Lakewood Ranch Medical Center Specialty Services

### Emergency Room

The Emergency Room (ER) at Lakewood Ranch is highly experienced in treating a wide array of illnesses and injuries of patients of all ages. The 24/7 ER offers skilled physicians and practitioners dedicated to providing the highest quality of emergency medical care to our patients.

### ER at Fruitville

ER at Fruitville, a freestanding emergency department, offering 24-7 emergency care for all ages, opened in December 2020. Located just East of Interstate 75, residents of that area now have quick and easy access to full-service emergency care for minor and major conditions. A full service laboratory, X-rays, CT and ultrasound are also available onsite.\*

### Cardiovascular Services

Lakewood Ranch Medical Center has Chest Pain Center Accreditation with PCI (Percutaneous Coronary Intervention) from ACC\*\* and offers a range of technologically advanced diagnostic and interventional cardiac procedures performed by experienced medical professionals, including HeartFlow® Analysis, CT Heart Score, cardiac catheterization, stress testing, peripheral angiography, echocardiography (ECG) and electrocardiography (EKG), acoustic pulse thrombolysis (EKOS) and electrophysiology studies (EP) and treatment for pulmonary embolism. The hospital has two heart catheterization labs as well as a STEMI program that provides coronary interventions for patients who may experience a heart attack.

### Stroke and Cerebrovascular Center

Lakewood Ranch Medical Center is certified by The Joint Commission as an Advanced Primary Stroke Center and is a Get With The Guidelines® Gold Plus Quality Achievement Award and Target: Stroke™ Elite Honor Roll award recipient. The Center provides prompt, expert treatment for stroke patients as well as stroke prevention,

intervention, rehabilitation and education.

### Surgical Services

The hospital offers highly developed inpatient and outpatient surgical services, including traditional and minimally invasive surgical techniques in the following surgeries:

- General
- Cardiovascular
- Ear, Nose and Throat
- Gastrointestinal
- Gynecological
- Joint Replacement
- Orthopaedic
- Neurological
- Podiatric
- Plastic and Reconstructive
- Sports Medicine
- Robotics
- Thoracic
- Spine
- Weight Loss
- Urology

### The Orthopaedic Spine and Joint Center

Fellowship-trained spine and orthopaedic surgeons work alongside specially trained orthopaedic nurses and physical therapists at the Orthopaedic Spine and Joint Center at Lakewood Ranch. Patients undergoing joint replacement procedures benefit from perioperative education, group therapy classes and a regimented approach to healing that has produced improved outcomes and fast recovery. Our hospital has earned The Joint Commission Certification for hip and knee replacement, yet another reflection of our commitment to providing safe and effective patient care. The Center provides:

- Total Hip Replacement Posterior and Anterior Approach
- Total Knee Replacement
- Unilateral Knee Replacement (Partial)
- Total Ankle Replacement (including Hintermann)
- Total Shoulder Replacement
- Reverse Total Shoulder Replacement
- Lumbar Laminectomy, Discectomy and Fusion
- Cervical Discectomy and Fusion

\*This emergency department is part of Lakewood Ranch Medical Center. This is not an urgent care center. Its services and care are billed at hospital emergency department rates.

\*\*American College of Cardiology (ACC) Accreditation Services, formerly the Society of Cardiovascular Patient Care

### Radiology/Imaging Services

The Imaging Department at Lakewood Ranch Medical Center provides services to our patients 24 hours a day, 365 days a year. The department has obtained advanced certification by the American College of Radiology (ACR) in all modalities, ensuring the highest quality imaging procedures are performed every time. The department uses advanced digital equipment to perform services including:

- Digital Radiology (Diagnostic X-Ray, Orthopedic, Scoliosis, Surgical Guidance and Portable Exams)
- Fluoroscopy (Upper and Lower GI systems, Myelography, Arthrography, Hystrosalpingiogram HSG, Fistulogram, Lumbar Punctures)
- Interventional Radiology (Biliary Catheters / Stent Placements, Percutaneous drains, G tubes, JG tubes, Percutaneous Nephrostomy Tubes, Suprapubic catheter placements)
- Multi Slice Computerized Tomography (CT) (Cardiac, Low Dose Lung, Body scans, Perfusion studies for stroke, Stealth Brain Scans and 7D Cranial and Spine scans for surgical planning)
- CT Guided Biopsies (Adrenal, Bone, Liver, Lung, Neck, Pancreas, Lymph Node and Muscle Masses)
- Diagnostic Ultrasound (OB, General, Small Parts, Breast)
- Therapeutic Ultrasound (Drain Procedures, Biopsies, Localizations)
- Vascular Ultrasound (Arterial, Venous, Segmental Pressures)
- Diagnostic Nuclear Medicine (Body scans, Bone scans Cardiac, Gastrointestinal & GB Functional Studies)
- Therapeutic Nuclear Medicine (Y-90 Sir sphere, Mapping and Treatment)
- Magnetic Resonance Imaging (MRI) (Body Scans, Prostate, Breast, Cardiac, Guided Breast Biopsies)
- MRI Computer Aided Detection (Prostate, Breast)

### Women's Center

The Women's Center at LWRMC provides family-centered care throughout the childbirth process, offering labor and delivery services, a nursery and an extensive offering of pre and post-delivery educational classes and support groups for families. We are also first in the area to offer a birth designer program to help new parents navigate the pregnancy, labor and delivery process and create a personalized birth plan of their choice. The Women's Center's \$3 million renovation project is to be completed in 2021. It features spacious and private labor, delivery and postpartum rooms, designed to accommodate mom and baby in one room for their entire stay. Also featured is extra space for loved ones, customizable lighting controls, upgraded finishes, large televisions and a newly designed reception area. The Women's Center has a Level I Nursery, and a neonatologist is available 24/7. It was also recognized as a "2020 Best Maternity Hospital" by *Newsweek* in partnership with the Leapfrog Group.

### The Center for Wound Healing and Hyperbaric Medicine

The Center for Wound Healing and Hyperbaric Medicine at Lakewood Ranch Medical Center uses advanced medical techniques to help the healing process for wounds that

don't heal through conventional methods. The staff includes physicians with advanced training in wound management and hyperbaric oxygen therapy, nurses trained in care of chronic wounds and technicians who perform noninvasive studies and various therapies. *Our program has been awarded with national recognition as a Center of Excellence for outstanding clinical outcomes from Healogics, Inc.*

### The Breast Health Center

The well-appointed center offers comprehensive screening and diagnostic breast healthcare services including:

- 3-D mammography which enables physicians to examine breast tissue one layer at a time so very small cancers can be detected during the first screening. The center has earned the distinction as a Breast Center of Excellence from the American College of Radiology, placing them in the top percentage of all breast health centers in the nation.
- Computer-aided detection (CAD)
- Localized breast ultrasound
- Whole breast ultrasound
- Ultrasound guided biopsies
- 3-D stereotactic breast biopsies
- Breast MRI
- MRI Breast Biopsy
- High risk screening (including genetic testing)
- Savi Scout (wireless mass localizations)
- Bone mineralization detection (commonly known as Bone density/ DEXA scans)

### The Sleep Center

Lakewood Ranch Medical Center and Sleep Works Diagnostics, a national sleep center organization, are working together to provide patients who have sleep disorders with the advanced technology and treatment they need at our newly constructed Sleep Center. The Sleep Center treats a wide range of sleep disorders, including snoring, sleep apnea, excessive daytime sleepiness, restless leg syndrome, periodic limb movement disorder, parasomnias, including sleepwalking, night terrors and nocturnal eating disorders, hypersomnia, insomnia and narcolepsy.

### Physical Therapy

In addition to providing inpatient physical therapy, a comprehensive range of outpatient physical therapy services are provided by highly credentialed professionals. Our dedicated team delivers high-quality care through a variety of treatment options, including:

- Orthopaedic care
- Manual therapy
- Sports physical therapy
- Balance and Fall prevention
- Industrial physical therapy
- Women's health physical therapy
- Pelvic Floor therapy

Staff expertise allows for the development of programs that are tailored to fit individual needs.



# Lakewood Ranch Medical Center Hospital Leadership



**Andy Guz**  
*Chief Executive Officer*

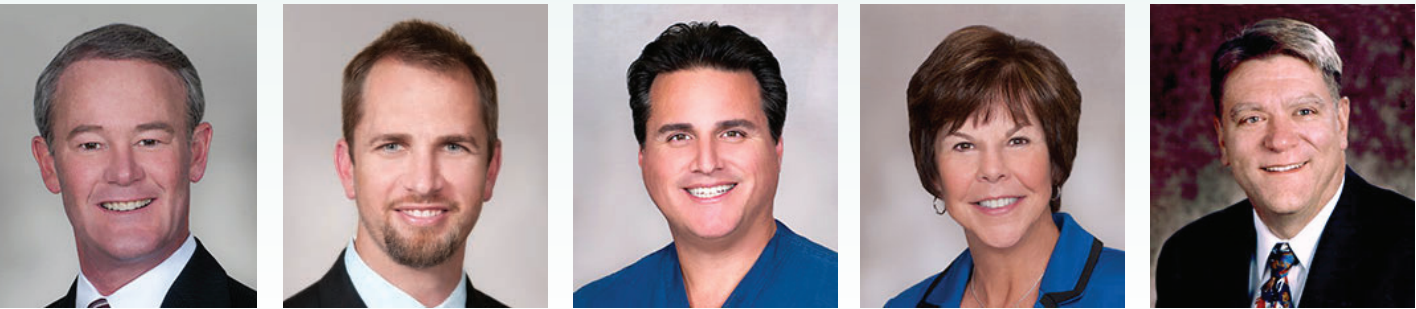
**Judy Young**  
*Chief Nursing Officer*

**Kevin DiLallo**  
*Group Vice President  
Florida Region*

**Diego Perilla**  
*Chief Operating Officer*

**Gary Whittington**  
*Chief Financial Officer*

# Lakewood Ranch Medical Center Board of Governors



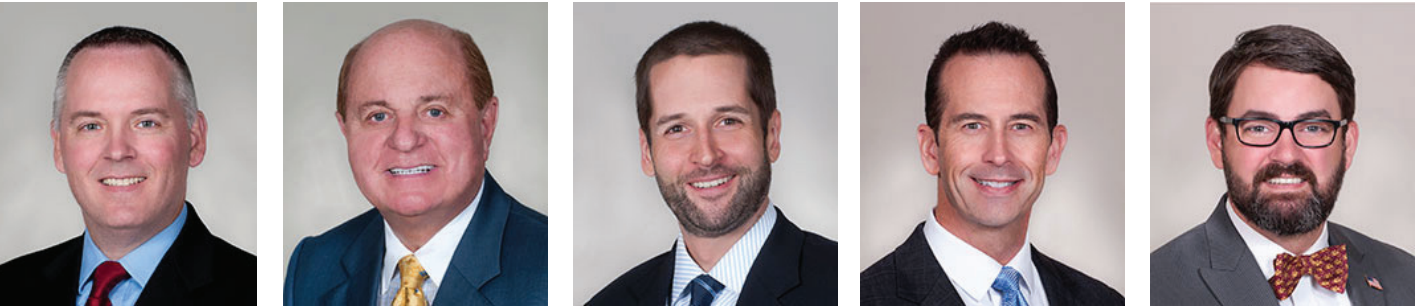
**Robert Hillstrom, MD**  
*Chairman*

**Daniel Lamar, MD**  
*Chief of Staff*

**Richard Aranibar, MD**

**Ardell Terry**

**Loren Carlson, DO**



**Patrick Wright**

**Larry Wade**

**State Representative  
Will Robinson**

**Bryan E. Boudreaux**

**Tim Fanning**

# Lakewood Ranch Medical Center Medical Staff Leadership



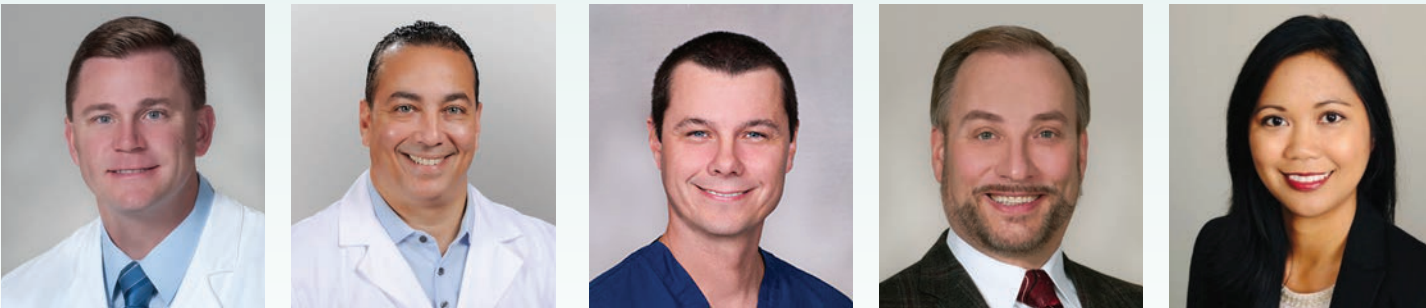
**Daniel Lamar, MD**  
*Chief of Staff*

**Jennifer McCullen, MD**  
*Vice Chief of Staff*

**Arun Khazanchi, MD**  
*Secretary-Treasurer*

**Robert Browning IV, MD**  
*Chief of Surgery*

**Vivek Kumar, DO**  
*Chief of Medicine*



**Danny Hierholzer, DO**  
*Chief of Clinical Services*

**Edgardo Aponte, MD**  
*Chief of OB/GYN/  
Pediatrics*

**Aaron Sudbury, MD**  
*Immediate Past Chief*

**Andrew Faber, MD**  
*Member-at-Large*

**Laurie Andal, DO**  
*Member-at-Large*



# Commitment to High Quality Patient Care - Lakewood Ranch Medical Center

Lakewood Ranch Medical Center has its own list of crowning quality achievements and the hospital is recognized for achieving and exceeding patient care goals:

- Awarded an 'A' Grade for Patient Safety from the Leapfrog Hospital Safety Grade two years in a row
- The Joint Commission Hospital and Laboratory Accreditation
- The Joint Commission Hospital Certificate of Distinction for Advanced Certification as Primary Stroke Center
- The Joint Commission Core Certification Programs for Joint Replacement – Knee and Joint Replacement-Hip
- The Joint Commission Certification - Sepsis
- Blue Cross®/Blue Shield® Distinction Center + for Maternity
- Blue Cross/Blue Shield Distinction Center+ for Knee and Hip Replacement
- Blue Cross/Blue Shield Distinction Center for Spine
- American College of Radiology Accreditations: CT, MRI, Ultrasound, Mammography, Stereotactic Biopsies, Nuclear Medicine, Breast Imaging Center of Excellence
- Chest Pain Center Accreditation from the American College of Cardiology with Percutaneous Coronary Intervention (PCI)
- Earned Get with the Guidelines® Gold Plus Quality Achievement Award with Target: Stroke Honor Roll Elite Plus from the American Heart Association®/American Stroke Association®
- Reached National Quality Improvement Goals for Heart Attack, Heart Failure, Perinatal, Pneumonia, Stroke, Surgical Care as reported by The Joint Commission.
  - Reached best possible results for Stroke Care: thrombolytic therapy and Perinatal: Elective Delivery
  - Performed above target range/value for Influenza Immunization
- Participates in many national quality and patient safety campaigns and initiatives

- Centers for Medicare and Medicaid Services
- Inpatient Quality Reporting Program (IQR)
- Hospital Outpatient Quality Reporting Program (OQR)
- The Joint Commission
- Premier Connect
- American College of Cardiology Accreditation Services
- Get with the Guidelines
- Stroke
- National Healthcare Safety Network
- National Patient Safety Goals
- National Healthcare Safety Network
- National Database and Registries
- National Cardiovascular Data Registry
- Dose Index Registry
- Leapfrog
- Health Service Advisory Group (HSAG)
- Institute of HealthCare Improvement (IHI)
- Press Ganey
- Engaged in evidence-based initiatives that include:
  - Sepsis Interdisciplinary team focused on early identification and timely intervention which resulted in improved outcomes well above the national average for patients diagnosed with sepsis
  - #PULLTOGETHER project focused on improving throughput and staff work flow which reduced ER patient wait times. This creates a safer environment for every patient, every time.
  - Team D/C ME is an initiative to improve discharge experience
- Zero Harm is a continual effort to reduce risks of injury to patients; we aim for zero harm and strive to create a system that provides the highest quality health care to every patient. This is in collaboration with The Centers for Medicare & Medicaid Services (CMS)
- Infection control and prevention strategies are part of the core quality initiatives aimed at the reducing/eliminating hospital and community acquired infections.

# Milestones Including Facility Growth and Renovations

## Lakewood Ranch Medical Center Milestones

- During the years of 2019 and 2020, the largest expansion project in the hospital's history was completed, including:
  - Two new operating rooms fully equipped with new technology
  - Shell space constructed for two additional operating rooms
  - New, technologically advanced Heart Catheterization Lab
  - New and expanded pre and post surgical areas
  - New and expanded surgical waiting area
  - Newest technology in X-Ray Imaging with 600 pound table limit. Also 80 Slice CT scanner with extended vascular scanning technology and high table weight limit
  - New MRI imaging room and state of the art MRI imaging machine, considered one of the safest MRI Suites in the region with all new built in safety features and the newest innovations in patient comfort to help improve patient experience (patients can watch TV while having their scan).
- We are currently among only four facilities in the nation to have the latest MRI technology with faster scan times and the quietest magnet available in the market. Also, added new Computed Tomography (CT) imaging technology.
- New administrative office wing for hospital support services
- Began offering professional Breast Care Navigation services
  - Acquired new 3D Mammography System
- \* Automated Critical Results Notifications
- \* Successful renewal of ACR accreditation in Nuclear Medicine, MRI, CT and Ultrasound.
  - Awarded Breast Imaging Center of Excellence Designation
- Started Lakewood Ranch Medical Center Branch of the MHS Cancer Conference.
- Installed new and improved patient room signage system in Progressive Care Unit

- Distributive Antenna System (DAS) is scheduled for installation to improve cellular coverage
- New and improved Wi-Fi connectivity will improve the availability, security and efficiency of all Wi-Fi based servers in the hospital
- Three large enterprise clinical initiatives allowing for technical alignment and performance enhancement of Care Aware Connect, Alaris Pumps and Vital link
- Instituted Courtesy Shuttle program to assist Medical Center Campus visitors
- Hospital exterior refresh including - pressure washing, sealing and painting
- Parking lot repair, reseal and refresh
- New Medical Center Campus irrigation system
- Medical Center Campus landscaping enhancements
- Recycling program enhancements reduced carbon footprint activity from 288 to 48 trucks annually, reducing wear and tear on local roads and reducing emissions
- The Joint Commission
  - Hospital re-accreditation
  - Laboratory re-accreditation
  - Certificate of Distinction for Advanced Certification as a Primary Stroke Center- intra-cycle
  - Core Certification for Joint Replacement – Hip
  - Core Certification for Joint Replacement – Knee
- American Heart Association Mission: Lifeline® Silver Receiving Quality Achievement Award
- National Cardiovascular Data Registry (NCDR) participant
- AHCA Life Safety Survey – Zero findings
- Participant in Institute of Healthcare Improvement 5,000,000 Lives Campaign
- Completion of three million dollar Women's Center project in early 2021
- Opening of ER at Fruitville, a freestanding emergency department in Sarasota

*\*American College of Cardiology (ACC) Accreditation Services, formerly the Society of Cardiovascular Patient Care*

*\*American College of Cardiology (ACC) Accreditation Services, formerly the Society of Cardiovascular Patient Care*



# Community Impact Summary of Lakewood Ranch Medical Center

Volunteers are a treasured part of the team at Lakewood Ranch Medical Center. With more than 128 caring, dedicated individuals volunteering their time and talents in 16 departments throughout the hospital, and manning our hospital courtesy shuttle service, our volunteers bring an added dimension of compassion and care that is appreciated by patients, visitors to the hospital and staff.

In addition to our valued adult volunteers, we offer an annual summer program for high school students. Our VolunTEEN Program provides participants with an opportunity to volunteer in a hospital environment with the goal of learning, observing and completing hands-on experience from our medical staff in the healthcare industry while learning more about themselves as they help others.

## Sustainability

**Lakewood Ranch Medical Center** has an active recycling program to reduce the hospital's carbon footprint and the amount of trash generated by staff and guests.

One of Lakewood Ranch's core values is Stewardship, which means we honor our heritage and hold ourselves accountable for the human, financial, and natural resources entrusted to our care.

For years, Lakewood Ranch Medical Center has recycled items such as batteries and corrugated cardboard. As we continue to make enhancements to the hospital's recycling program by identifying and making accommodations to include more recyclable items, the program will continue to reduce hospital trash volumes.

The program involves the placement of recycling bins near trashcans throughout the hospital. It also includes

events and activities to help educate colleagues and visitors about the types of items that are recyclable and which are trash. Many members of the hospital staff volunteer their time as team members for the program and act as a resource for anyone with recycling questions or needs.

Additionally, containers have been replaced with a single stream recycle compactor. By compacting both trash and recycle items, the hospital expects to reduce the need for outbound trucks to haul away by more than 80 percent. This offers a number of benefits for the environment, including lower gas emissions. It will also improve the longevity of roadway infrastructure surrounding the hospital. New, energy efficient LED lighting has been installed in multiple departments and areas throughout the hospital.



# Hospital's Recognitions: Accreditations and Awards

Lakewood Ranch Medical Center is proud of the following accomplishments:

- Mission Lifeline Gold - AHA
- Earned consecutive "A" Hospital Safety Grade for Spring and Fall 2019 from the Leapfrog Group
- Designated Blue Distinction Center+ for Maternity Care, Florida Blue, 2019
- Blue Cross Blue Shield Distinction Center + for Maternity
- Blue Cross Blue Shield Distinction Center + for Knee and Hip Replacement
- Named a Best Maternity Hospital 2020 and 2021 by Newsweek in Partnership with the Leapfrog Group
- Blue Cross Blue Shield Distinction center for Spine Surgery
- Mission Lifeline STEMI Receiving Center, Silver Performance American Heart Association, 2019
- The Joint Commission Core Certification for Hip and Knee Replacement
- Stereotactic Breast Biopsy Accredited facility, American College of Radiology
- The Joint Commission Gold Seal of Approval
- Chest Pain Center accreditation from ACC\* with PCI
- The Joint Commission Advanced Primary Stroke Center Certification
- The Joint Commission Sepsis Certification
- Get with the Guidelines Gold Plus Quality Achievement Award with Target Stroke Honor Roll Elite Plus from the American Heart/American Stroke Association, 2019
- Blood Gas Laboratory Accreditation, College of American Pathologists
- Center of Excellence Award for clinical excellence from Healogics, Inc., 2019
- Laboratory Accreditation, College of American Pathologists
- College of American Pathologists Blood Gas Laboratory Accredited
- MRI Breast Accredited Facility, ACR
- MRI Head, Spine, Body, Musculoskeletal, MRA Accredited Facility, ACR
- Ultrasound General – OB first Trimester, Gynecological, General Accredited Facility, ACR
- Breast Ultrasound, ACR
- Mammography Accredited Facility, ACR
- Nuclear Medicine – Planar, SPECT, Cardiology Accredited Facility, ACR
- Advanced Primary Stroke Center Certification, The Joint Commission
- Awarded Breast Imaging Center of Excellence Designation

\*American College of Cardiology (ACC) Accreditation Services, formerly the Society of Cardiovascular Patient Care



American Heart Association  
American Stroke Association  
**CERTIFICATION**  
Meets standards for  
**Primary Stroke Center**



Florida Blue  
An Independent Licensee of the  
Blue Cross and Blue Shield Association



Designated  
**BlueDistinction<sup>®</sup>  
Center+**  
Maternity Care



ACC  
Accreditation  
Services

In collaboration with  


American Heart Association  
Hospital Accreditation



ACCREDITED  
AMERICAN COLLEGE OF CARDIOLOGY  
CHEST PAIN CENTER  
PRIMARY PCI



2020  
GET WITH THE  
GUIDELINES  
GOLD PLUS  
STROKE



SILVER  
RECEIVING  
2019  
Mission:  
Lifeline



NATIONALLY RECOGNIZED  
**A**  
LEAPFROG  
HOSPITAL  
SAFETY  
GRADE  
SPRING 2019



NATIONALLY RECOGNIZED  
**A**  
LEAPFROG  
HOSPITAL  
SAFETY  
GRADE  
FALL 2019





Off-Campus Services

Manatee Diagnostic Center (MDC) a freestanding imaging center with four locations, has built a reputation for outstanding care and compassion for adults and children since it opened in 1988. Manatee Memorial Hospital acquired MDC in April 2016.

Manatee Diagnostic Center offers these advanced diagnostic services:

- High risk hereditary cancer assessment program
- Mammography 2D and 3D digital (**Parrish, Riverside & Pointe West**)
- Biopsies with stereotactic, ultrasound or MRI guidance
- Bone densitometry (DEXA scans) (includes fracture risk assessment, vertebral fracture assessment, whole body fat assessment)
- CT scans
- CT heart score
- Low-dose CT lung cancer screening
- Genetic testing
- MRI
- Nuclear Medicine (including DAT Scan)
- X-ray
- Ultrasound



MDC Locations

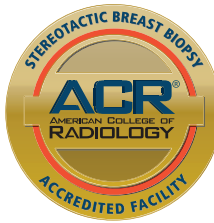
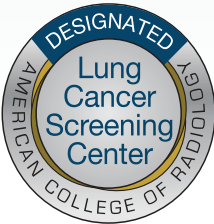
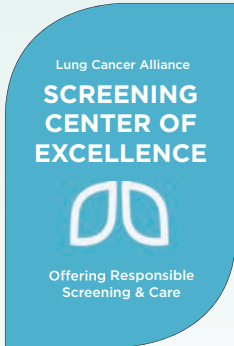
<b>Riverside</b> 300 Riverside Drive East, Ste. 4300 (4th Floor) Bradenton, FL 34208 941-747-3034	<b>Parrish</b> 11255 US Hwy 301 North, Ste. 105 Parrish, FL 34219 941-747-3034
<b>Pointe West</b> 2301 60th St Ct W, Ste. C Bradenton, FL 34209 941-747-3034	<b>Arcadia</b> 833 N Robert Ave Arcadia, FL 34266 863-491-9970

Learn more about MDC services, preparation instructions, and what to expect before, during and after your exam on the website at [manateediagnostic.com](http://manateediagnostic.com) or call us at 941.747.3034.

Manatee Diagnostic Center Awards and Accreditations

Manatee Diagnostic Center is proud of the following accomplishments:

- The Joint Commission Gold Seal of Approval®
- Fully accredited by American College of Radiology (ACR) with the accreditations below:
  - Breast Imaging Center of Excellence, ACR
  - Breast Ultrasound Accredited Facility, ACR
  - Mammography Accredited Facility, ACR
  - Breast Magnetic Resonance Imaging Accredited Facility, ACR
  - Stereotactic Breast Biopsy Accredited Facility, ACR
  - Ultrasound Breast Accredited Facility, ACR
  - CT Adult – Head, Neck Chest, Abdomen Accredited Facility, ACR
  - CT Pediatric– Head, Neck Chest, Abdomen Accredited Facility, ACR
  - Designated Lung Cancer Screening Center, ACR
  - MRI Head, Spine, Body, Musculoskeletal, MRA Accredited Facility, ACR
  - Nuclear Medicine – Planar, SPECT, Cardiology Accredited Facility, ACR
  - Ultrasound General – OB first Trimester, Gynecological, General Accredited Facility, ACR
- Screening Center of Excellence by the Lung Cancer Alliance, 2018





**Bradenton Cardiology Center**

*A wide range of cardiac testing and treatment options*

316 Manatee Avenue West | Bradenton, FL 34205  
8340 Lakewood Ranch Boulevard, Suite 210 | Lakewood Ranch, FL 34202  
941.748.2277  
**bradentoncardiology.com**

**Bradenton Neurology**

*Treats disorders of the nervous system*

200 3rd Avenue West, Suite 110 | Bradenton, FL 34205  
941.746.3115

**Manatee Surgical Alliance**

*General, Robotic and Bariatric Surgery*

232 Manatee Avenue East | Bradenton, FL 34208  
941.254.4957

**Manatee Weight Loss Center**

*Surgical and non-surgical alternatives for weight loss*

232 Manatee Avenue East | Bradenton, FL 34208  
941.254.4957 | **msaweightloss.com**

**North River Family Health Center**

*Primary care services for every member of the family*

606 4th Avenue West | Palmetto, FL 34221  
941.722.7785

**Manatee Primary Care Associates**

*Pediatric and Adult Medicine*

5225 Manatee Avenue West | Bradenton, FL 34209  
941.708.8081

**Doctors of Manatee**

*Primary care for infants to seniors*

1720 Manatee Avenue East | Bradenton, FL 34208  
941.216.2878

**Lakewood Ranch Medical Group**

*Primary Care for all ages - from infants to seniors*

6310 Health Park Way, Suite 200 | Lakewood Ranch, FL 34202  
941.782.9456

**Lakewood Ranch Medical Group - OB/GYN**

*Comprehensive care for women from puberty through menopause and beyond*

6310 Health Park Way, Suite 200 | Lakewood Ranch, FL 34202  
941.348.1144

**Lakewood Ranch Medical Group - General and Robotic Surgery**

8340 Lakewood Ranch Blvd, Suite 290 | Lakewood Ranch, FL 34202  
941.254.6767

**Lakewood Ranch Primary Care**

*Treats acute and chronic medical conditions*

14616 SR 70 E | Lakewood Ranch, FL 34202  
941-909-7755

**Lakewood Ranch Primary Care**

*Treats acute and chronic medical conditions*

1854 Rye Road East | Bradenton, FL 34212  
941.216.3939

**Call Center Appointments: 866.515.9777**

**Urgent Care Centers**

Open 7 days a week

**manateeurgentcare.com**

**Two Convenient Locations**

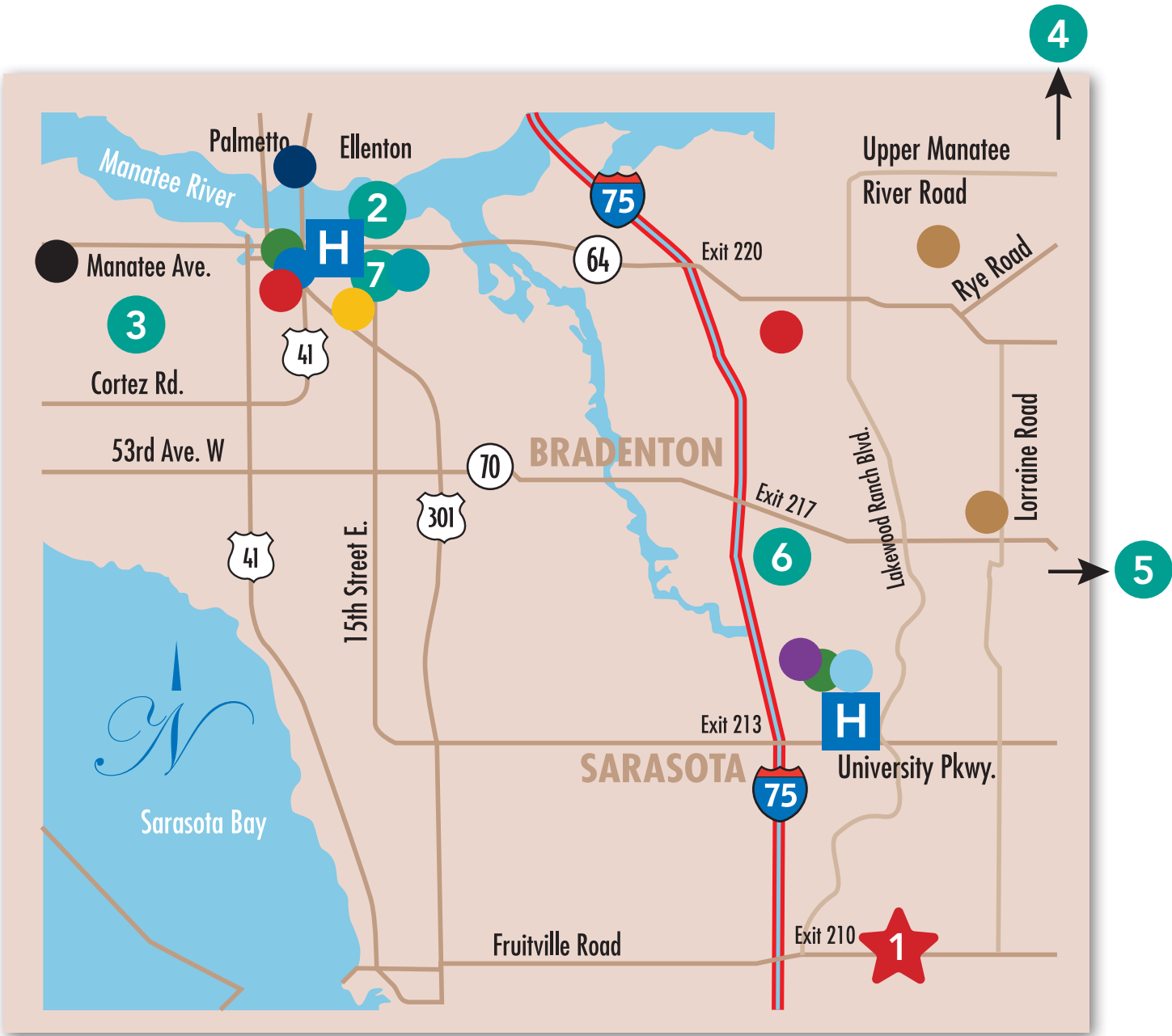
4647 Manatee Avenue West | Bradenton, FL 34209  
941.745.5999

9908 State Road 64 East | Bradenton, FL 34212

941.747.8600



# Map of Manatee Healthcare System



- H

**Manatee Memorial Hospital**  
206 Second Street East | Bradenton, FL 34208  
941.746.5111 | manateememorial.com
- H

**Lakewood Ranch Medical Center**  
8330 Lakewood Ranch Boulevard | Lakewood Ranch, FL 34202  
941.782.2100 | lwrmc.com
- 1

**Now Open**  
**ER at Fruitville**  
*An Extension of Lakewood Ranch Medical Center*  
6760 Fruitville Road | Sarasota, FL 34240  
941.378.7500 | lwrmc.com/fedfruitville
- 2

**Manatee Diagnostic Center Main Office**  
*Riverside Medical Center*  
300 Riverside Drive East | Bradenton, FL 34208  
941.747.3034 | manateediagnostic.com
- 3

**Manatee Diagnostic Center Pointe West**  
2301 60th St. Court W #C | Bradenton, FL 34209  
941.747.3034 | manateediagnostic.com
- 4

**Manatee Diagnostic Center Parrish**  
11255 U.S. 301 N. #105 | Parrish, FL 34219  
941.747.3034 | manateediagnostic.com
- 5

**Manatee Diagnostic Center Arcadia**  
833 North Robert Avenue | Arcadia, FL 34266  
863.491.9970 | manateediagnostic.com
- 6

**Rehabilitation and Sports Medicine Center,  
a Service of Manatee Memorial Hospital**  
8770 E State Rd 70 | Bradenton, FL 34202  
941.745.7559 | manateememorial.com
- 7

**Manatee Memorial Medical Group**  
*Manatee Memorial Hospital*  
250 Second Street East, Suite 4G | Bradenton, FL 34208  
941.708.8199 | manateememorial.com

- Manatee Physician Alliance**  
manateephysicianalliance.com
- Urgent Care Centers

4647 Manatee Avenue West | Bradenton, FL 34209 | 941.745.5999  
9908 State Road 64 East | Bradenton, FL 34212 | 941.747.8600
- Bradenton Cardiology Center

316 Manatee Avenue West | Bradenton, FL 34205  
8340 Lakewood Ranch Boulevard, Suite 210 | Lakewood Ranch, FL 34202  
941.748.2277
- Bradenton Neurology

200 3rd Avenue West, Suite 110 | Bradenton, FL 34205 | 941.746.3115
- Manatee Surgical Alliance

232 Manatee Avenue East | Bradenton, FL 34208 | 941.254.4957
- Manatee Weight Loss Center

232 Manatee Avenue East | Bradenton, FL 34208 | 941.254.4957
- North River Family Health Center

606 4th Avenue West | Palmetto, FL 34221 | 941.722.7785
- Manatee Primary Care Associates

5225 Manatee Avenue West | Bradenton, FL 34209 | 941.708.8081
- Doctors of Manatee

1720 Manatee Avenue East | Bradenton, FL 34208 | 941.216.2878
- Lakewood Ranch Medical Group

6310 Health Park Way, Suite 200 | Lakewood Ranch, FL 34202  
941.782.9456
- Lakewood Ranch Medical Group OB/GYN

6310 Health Park Way, Suite 200 | Lakewood Ranch, FL 34202  
941.348.1144
- Lakewood Ranch Medical Group - General and Robotic Surgery

8340 Lakewood Ranch Blvd, Suite 290 | Lakewood Ranch, FL 34202  
941.254.6767
- Lakewood Ranch Primary Care

1854 Rye Road East | Bradenton, FL 34212 | 941.216.3939  
14616 SR 70 East Lakewood Ranch, FL 34211 | 941.909.7755





# Manatee Healthcare System

Manatee Memorial Hospital

Manatee Diagnostic Center

Lakewood Ranch Medical Center

Manatee Physician Alliance

[manateehealthcaresystem.com](http://manateehealthcaresystem.com)



**Lakewood Ranch  
Medical Center**

[lwrmc.com](http://lwrmc.com)

8330 Lakewood Ranch Boulevard  
Lakewood Ranch, FL 34202  
941.782.2100



[manateediagnostic.com](http://manateediagnostic.com)

941.747.3034



**Manatee  
Memorial Hospital**

[manateememorial.com](http://manateememorial.com)

206 Second Street East  
Bradenton, FL 34208  
941.746.5111



**Manatee  
Physician Alliance**

[manateephysicianalliance.com](http://manateephysicianalliance.com)

For appointments  
call, 866.515.9777



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